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PATENT APPLICATION 0221-0

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

Jason Rupe, et al.

Serial No.: 09/923,984

Filed: August 7, 2001

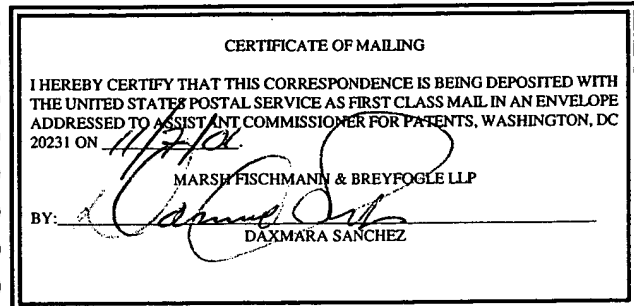
Atty. File No.: 1732 (42059-01170)

For: "METHOD AND SYSTEM FOR CALL
QUEUEING AND CUSTOMER
APPLICATION INTERACTION"

) Group Art Unit: Not Yet Assigned

) Examiner: Not Yet Assigned

) INFORMATION DISCLOSURE STATEMENT



Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

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Technology Center 2600

Pursuant to Applicant's duty of disclosure under 37 CFR § 1.56 and 37 CFR §§ 1.97-1.98, Applicant hereby provides a copy of each of the documents identified on the enclosed PTO Form 1449, although Applicant does not admit that any of such documents, alone or in any combination, is considered to be material to patentability as defined in 37 CFR § 1.56(b). Moreover, the inclusion of these documents is not to be construed as an admission by Applicant that each such document is prior art as to the above-identified application.

Respectfully submitted,

MARSH FISCHMANN & BREYFOGLE LLP

By: 
Kenneth J. Johnson, Esq.
Registration No. 36,834
3151 South Vaughn Way, Suite 411
Aurora, Colorado 80014
Tel: (303) 338-0997

Date: 11/7/01